How to create an account and sign in to Ohio State VolunteerMatch.

Click the “Sign In” button in the upper right hand corner.
Important Note: If you have logged into the Alumni Association system in the past for football or event tickets you are already in the system and you have a user name and password.
Not sure if you have an account? No problem!

- Just search for your record by providing your name and email address.
- It will tell you if your account is active or if you need to activate your account.
- If your account has been activated but you don’t know the username or password, just click forgot user name or password.

Log in

Please enter your user name and password. If you do not have a user name and password please search for your record. If an existing record is found, you will be provided with instructions for creating an account.

User name: 
Password: 

Remember login

Forgot user name or password?
• Here is an example of an **Activated** account. If this applies to you and you don’t know your username and password, click **log in or reset your password**.
• It will take you back to the main log in page. Click on Forgot user name or password? to reset.
• Here is an example of an account that has not been activated. If this applies to you, click My Record to claim your record.

• You will receive an email that says Activate Now. Click the link to set up your user name and password.
• After you create your account, make sure to log in to Ohio State VolunteerMatch.

• It will take you to the Personal Profile page where you will:
  – Review your contact information
  – Answer a few questions about your interests
  – And accept the Terms and Conditions

• Your account WILL NOT be activated until you log in and accept the Terms and Conditions.
  – This is especially important if you plan to suggest your own volunteer opportunity or be added as an administrator on an opportunity.
If you see incorrect information on your Ohio State VolunteerMatch Personal Profile page, it must be updated in Ohio State’s main database.

- Send corrections to membership@osu.edu.
- Updates are typically made within 2 business days and will be reflected in your profile automatically.
After you log in, it may take you to this page. Click on *Ohio State VolunteerMatch* which will bring you back to our home page.
You know you’re logged in when you see your name in the top right corner.
Questions?

Email us at volunteer.osu.edu
Call us at 800.762.5646

Thank you for being a Buckeye volunteer!