

# GLOBAL WEBINAR SCHEDULE

June – August 2016



## THE LIFECYCLE OF A VOLUNTEER: THREE-PART SERIES

### PART 1: INTERVIEWING BEST PRACTICES

Region: United States

Date: Thursday, June 16

Time: 2 pm ET | 11 am PT

Presenter: Beth Steinhorn, President, JFFixler Group - Innovative Volunteer Strategies

What's the difference between interviewing staff and interviewing volunteers? Finding the right volunteers for your organization is not always a case of asking one-size-fits-all questions.

In part one of this three-part series, you will learn:

- How to set interviewing goals that meet the needs of your organization and the volunteer
- Which volunteers should be interviewed and what questions you should ask
- Who from your organization to include in the interview
- How interviewing complements your volunteer background screening program
- Tips for making an offer

[Register now](#)

### PART 2: TRAINING AND RETAINING

Region: United States

Date: Thursday, July 21

Time: 2 pm ET | 11 am PT

Presenter: Beth Steinhorn, President, JFFixler Group - Innovative Volunteer Strategies

A well-executed training program is as important for volunteers as it is for the people training them. Engagement on both sides is key to the success of your volunteer on-boarding program and, ultimately, to retention.

In part two of this three-part series, we help you understand:

- Best practices for developing and implementing a training program that supports professional development for staff and volunteers
- Trends in volunteer training and how to identify which methods are right for your organization
- How to measure the success of and improve your training program to increase retention rates

[Register now](#)

### PART 3: WHEN IT'S JUST NOT WORKING OUT

Region: United States

Date: Thursday, August 4

Time: 2 pm ET | 11 am PT

Presenter: Beth Steinhorn, President, JFFixler Group - Innovative Volunteer Strategies

As with your paid employees, volunteers must be a good fit for your organization. If they are not, what do you do?

In part three of this three-part series, you'll learn how to manage volunteers in and out of your organization by:

- Setting your organization and your volunteers up for success
- Recognizing early signs of problems, and effectively addressing issues with the individuals involved
- Knowing what to say when releasing volunteers in a way that lessens the blow on their morale and your organization's reputation

[Register now](#)

Take your pick,  
or register for  
all three!

[sterlingbackcheck.com/webinars](http://sterlingbackcheck.com/webinars)

(800) 899-2272



CHECK THE REGISTRATION PAGE TO SEE IF THE WEBINAR QUALIFIES FOR CERTIFICATION CREDIT