

# AHI Health & Safety Protocols



AHI Travel is collaborating with local partners to ensure a thorough health and safety plan for your journey, based on guidance from the Centers for Disease Control and Prevention as well as current conditions. Any adaptations to the initiatives outlined below will be shared closer to departure.

## COVID-19 Vaccine

In order to ensure that you can participate in every aspect of your itinerary, **AHI Travel requires a COVID-19 vaccination for all adult travelers on our international and domestic programs.** If more than 270 days have passed since you received the initial single- or two-dose vaccination series, a booster shot is recommended. We have taken this prudent measure to provide the safest and most enjoyable experience possible. If you are not vaccinated or do not plan to be vaccinated, please contact your Passenger Service Representative.

## AHI Support Team Working 24/7

Once you've arrived at your destination, our AHI home office support team, Travel Directors and local teams on the ground are continuously communicating to ensure a seamless and safe experience.

## Specially Trained Travel Directors

Our international Travel Directors will be vaccinated, and they will wear face masks as required. They also have been trained on proper hand hygiene, the use of personal protective equipment (PPE) and physical distancing measures. They will ensure that all activities are conducted in accordance with AHI's health and safety standards and local regulations. Should someone become ill, your Travel Director is prepared to take action for your personal welfare and safety with emergency protocols already in place. Please monitor your health and alert your Travel Director immediately if you are feeling ill.

## Dedicated International Partners

We've established strong, long-standing relationships with our global network of partners, including hotels, motor coach companies, family-owned businesses, restaurants and wineries, among others. Together, we are working intently to ensure that procedures and protocols are rigorously followed and that all partners are adhering to up-to-date advice from health authorities.

## Safe and Smooth Operation

### Hotels, River Ships and Trains

Hygiene protocols have been implemented throughout your trip. This includes enhanced sanitization with disinfectants in hotels and on river ships and trains with a focus in common rooms and other high-traffic areas. Hand sanitizer will be available on-site for guest use. In lieu of communal water stations, individual disposable water bottles will be provided for excursions.

### Personal VOX Headsets

Your personal listening device will be thoroughly sanitized using approved alcohol-based cleaning solutions and sealed in its own case before you receive it at the beginning of your journey. Earbuds are provided brand new for each guest in sealed packaging.

### **Physical Distancing/Smaller Groups**

AHI Travel will adhere to local regulations regarding appropriately sized groups based on each government's social distancing requirements. We will work with local partners to ensure recommended physical distancing during excursions and transfers; motor coach, boat and train journeys; and group events.

### **Your Role as a Responsible Traveler**

#### **Face Masks**

Please wear masks according to federal or local regulations. We suggest wearing one in crowded areas or indoors and we encourage you to wear one at any time you feel it is necessary. We ask that you bring your own supply of face masks. If there are no local requirements for specific types of masks, please bring those that suit your personal preferences.

#### **Hand Washing**

We encourage you to practice healthy hand hygiene by washing your hands frequently and using hand sanitizer.

By working together and maintaining these health and safety protocols to prevent the spread of illness, we can create a safe and enjoyable travel experience for all.